



LESSON 10, PART 2

Exploring Troubleshooting Tools

The Boot Disk

Contains the basic files required to boot the O.S.(D.O.S.)

- Contains io.sys, msdos.sys, command.com, and the sys command
 - Utilities include FDISK, FORMAT, EDIT, QBASIC, ATTRIB.
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Using Scandisc

- Useful for fixing hard disc problems.
 - Scandisc can perform either a standard or thorough scan.
 - Scandisc can fix some errors.
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Using SYSEDIT

- Used to read and modify system files
 - Choose **Start, Run**, and type **sysedit**.
 - Show you system.ini, win.ini, config.sys, and autoexec.bat files in an editable style.
 - If you make any changes, sysedit will back them up.
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Using REGEDIT

- Regedit controls all facets of the computer.
 - Allows you the freedom to change many settings, but you can also cause the computer to stop functioning.
 - Always back up the registry before editing it.
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Using Device Manager

- Used to resolve device conflicts.
 - You can view hardware settings
 - You can display information about hardware conflicts
 - You can remove software support for a device
 - You can change device settings.
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Using Help

- When you have a printer or hardware conflict, If you do not know what to do, You can go to the help troubleshooters.
 - Go to **Start, Help,** and choose **troubleshooting.**
 - Choose the problem device and follow the on screen directions.
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