

Installing Windows XP

Quick Upgrade

- Make sure you select quick upgrade from the choices menu
- Follow the directions On-screen
- Choose this option only if you have a previous version of windows and wish to keep all of your old files

New Installation

- Enter setup and make sure your CD is ahead of your HD in the boot order menu.
- Insert the CD and turn the computer on. The computer will boot automatically from the CD.
- Make sure you select the option to use the NTFS file system

New Installation

- Erase any existing partitions on the HD
- Create a new partition. You can create up to 4 partitions on the HD if you wish.
- Continue following the installation wizard until you have installed XP

Joining a Network

- Determine whether the computer is joining a workgroup or domain.
- Provide the workgroup name if you select this option.
- For a domain, you must have a computer account on the server. Contact your administrator and ask them to set up a new account for you.

Questions and Answers

- **Can I move files from another computer when the install is complete?**
 - Windows XP includes a new tool—the Files and Settings Transfer Wizard in the system tools folder. The wizard will help you create a files and settings disk to transfer from your old computer.

Questions and Answers

- **Can I install more than one O.S. on my computer?**
 - Yes, however there may be some limitations, depending on the file system you use and the number of available partitions on the computer.

Questions and Answers

- **Will all of my software and hardware work on XP?**
 - During an upgrade, XP checks for potential conflicts with existing hardware.
 - Click Start-Help and Support-find compatible hardware and software for Windows XP.
 - The computer will search to determine if all items are compatible.

Questions and Answers

- **During setup, my computer locks up, shows a blue screen error, or otherwise fails. What do I do?**
 - Computers stop responding during setup because of failing hardware and incorrect or outdated BIOS settings. Checking your hardware settings and drivers and updating your BIOS usually solves this problem.

Questions and Answers

- **During setup, I see the message, "Unable to load device driver.". What do I do?**
 - A damaged device driver file on your computer can cause this. Start the computer in safe mode and try removing and reinstalling the driver.

Questions and Answers

- During setup, I was prompted to “activate” Windows XP. What is activation and why do I need to do it?
 - To help reduce software piracy, XP uses the product activation system, which allows your copy of XP to be installed on only one computer.
 - You have 30 days to activate XP or it will stop responding.

Questions and Answers

- **Is activating the same as registering??**
 - Activation is required. It associates a copy of XP with a particular computer. No personal info is required.
 - Registration validates your copy of XP and initiates the warranty.
 - Activation is required, registration is optional.

Questions and Answers

- **Why should I register?**

- If you register online with Microsoft, they can notify you of new products, Updates, Events, Promotions, and special offers you may find interesting.

Questions and Answers

- **How can I quickly set up XP Pro on multiple computers?**
 - Network Administrators and Advanced Users can quickly install XP pro on multiple computers by using Unattended Setup, or Remote installation Services.